Tender Name- Hiring of Agency for IT Projects – Milestone basis (Selection of Agency for "Designing and Development of Web Application for Stores and Purchase sections and integration/redevelopment of existing RFID based inventory management system" at NIPER Ahmedabad

Name of the Company: Knovator Technologies Pvt. Ltd.

Reply to the queries raised are as follows:

Sr No	RFP Document Reference (Section No., Page No.)	Clarification /Amendment Sought	Suggestions / Remarks (if any)
1.		How will the requisition data be validated and verified before submission?	The indent requisition data will have several checks, such as the limit of amount under specific rule of GFR, total budget available, mandatory files upload etc. More information to be obtained by the successful bidder during the SRS phase.
2.		Is there a need for multi-level approval workflows for purchase requisitions?	Yes.
3.		How should the system handle changes in the approval hierarchy?	The super admin should have access to such features which needs to be configured through the admin panel.
4.		Is there a need for automated scheduling of committee meetings?	No.
5.		Can purchase orders be modified or updated?	Yes, the modified purchase order can be placed which may affect the blocked budget also along with several other modifications required.
6.		What validation rules should be applied to ensure the accuracy of purchase orders?	The amount of PO shall not increase the approved budget is one of the validations, same goes with the number of items, etc.  More information to be obtained

			by the successful bidder during the SRS phase.
7.		Is there a requirement for integrating purchase orders with external systems?	No, in case if the bidder is proposing a wholesome solution which includes RFID tagging and inventory management. Please refer to the bid document for more information.
8.	,	How should partial deliveries be documented?	This is up to the mechanism followed by the successful bidder. There are times when the partial deliveries are supplied with the bill, other times with the challan. More information to be obtained by the successful bidder during the SRS phase.
9.		What are the notification requirements for issue and return slip processing?	Such information to be obtained by the successful bidder during the SRS phase.
10.		How should the system handle the approval process for gate passes?	Such information to be obtained by the successful bidder during the SRS phase
11.		What are the security measures for RFID data?	The RFID data should be kept in a secure measure on the server hosting the application. The security measures as per the relevant guidelines issued by Government of India, if any, should be followed.
12.		How should payment acknowledgements be generated and communicated to vendors?	Most of the times, email integration is sufficient. More information to be obtained by the successful bidder during the SRS phase
13.		What reports are needed for budget management?	There are several reports mandated as per the GFR, funding agencies, or any other Government of India norms. Such information to be obtained by the successful bidder during

			the SRS phase
14.		What customization options are required for the dashboard?	Such information to be obtained by the successful bidder during the SRS phase
15.		How should updates to rate contract items be managed?	The rate contract items are not to be stored in the database. The user themselves will indicate whether the item is to be brought under the Rate Contract. The rate list/ brochure etc. are to be uploaded into the system only for the purpose of reference.
16.		What rules and logic should be applied for budget allocation?	The budget allocation is a manual process which shall be allowed to be entered by the user assigned with such role.
17.		How should budget adjustments be tracked and reported?	The budget adjustment which are not due to the processes made in the system are to be handled manually. Debit credit entries may be allowed to be made by the administrator/s for making such effects. This is up to the mechanism followed by the successful bidder. More information to be obtained by the successful bidder during the SRS phase.
18	Page no 10- Scope of work -Point 10 PQC Criteria & Evaluation of Bids -Sub point 10.1 PQC -10.1.1 PQC Conditions -Point no 3.	We would like to request you to please consider the year 2024 with duly CA signed provisional balance sheet also for average annual turnover and positive networth.  In point no 1- year 2024 is considered (for your reference)	The referred clauses are to be read with the Clause no. 3 on page 3 of the Bid Document. The bidders falling square with any of these will be considered qualifying against the said clauses.